



Thank You for Your **LUXSENSE SUPPORT!**

GETTING STARTED IS QUICK AND EASY — JUST FOLLOW THESE TWO STEPS:

I. DOWNLOAD THE LUXSENSE APP

📲 Scan one of the QR codes below to download the app or search for our app within your app store:



IOS



ANDROID

Once installed, open the app and:

1. Accept all requested permissions
2. Enter your **Registration ID** (provided with your order)
3. You'll then be taken to the main menu

II. POWER ON AND PAIR YOUR LUXSENSE SENSOR

🔌 Plug in the power adapter; the display will step through startup messages:

- “Powering up ...”
- “Sensor: [device type]”
- “LuxSense Version [x.x.x]”
- “LuxSense Device ID [Lux..]”
- “LuxSense Device Name [Name Your Sensor]”
- “Sensor can now connect to your LuxSense app”

Then, in the LuxSense app:

1. Go to Settings menu option
2. Follow the in-app instructions to pair your sensor
3. New sensors will appear as UNASSIGNED in your list
4. You'll need your valid WiFi credentials to complete setup

📞 If you need help at any point, our team is here for you.
support@luxsense.tech



LuxSense FlameWatch

Your Discreet Fireplace Companion



POSITIONING YOUR FLAMEWATCH

To ensure the best possible performance, place FlameWatch where it has the **clearest possible view of the flame area**. Use the **visual meter on top of the device** to help find the optimal location — slowly move the box while watching the meter until you get the strongest consistent reading.

After powering on, you'll have **30 seconds** to complete positioning before FlameWatch locks in its calibration. Need more time? Just **restart the device**.



NOTIFICATION BEHAVIOR

FlameWatch will send a notification every 15 minutes to confirm whether it still senses flame, based on its initial calibration.

If the flame goes out or becomes obscured, you'll receive a notification that flame is **no longer detected**.

When the flame returns and is detected again, FlameWatch will notify you of its **return**.



Important: Moving the device after calibration can lead to inaccurate readings.



WARNINGS AND CONSIDERATIONS



Test before trusting: Use FlameWatch a few times to understand how it responds in your specific environment.



False positives: Strong light sources, like direct sunlight, can trigger the sensor. Sunlight behaves similarly to a flame in terms of infrared emission — plan placement accordingly.
